

**THE SWISS CLOCK**  
 4703 Prescott Ave. Ste. B  
 LINCOLN, NE 68506  
 (402) 405-0788 - (402) 557-0533  
 info@theswissclock.com

Date: \_\_\_\_\_

**THIS WATCH RETURN FORM MUST BE INCLUDED  
 WITH YOUR WATCH WHEN SENDING IT IN FOR REPAIR.  
 - ONE FORM PER WATCH -**

**RETURN INFORMATION: PLEASE PRINT CLEARLY**

CUSTOMER FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_ DATE: \_\_\_\_\_  
 COMPANY NAME: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_ APT / SUITE# \_\_\_\_\_  
 CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_ COUNTRY: \_\_\_\_\_  
 HOME PHONE #: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_ CELL PHONE: \_\_\_\_\_  
 EMAIL: \_\_\_\_\_

**REPAIR INFORMATION:**

IS THE WATCH RUNNING:  YES  NO      IS THE WATCH UNDER WARRANTY :  YES  NO  
 NAME OF WATCH #: \_\_\_\_\_ MODEL #: \_\_\_\_\_  
 DESCRIBE YOUR WATCH PROBLEM / REPAIRS REQUESTED:  
 \_\_\_\_\_  
 \_\_\_\_\_

**CUSTOMER PAYMENT INFORMATION:**

**CREDIT CARD INFORMATION MUST BE FILLED FOR ALL REPAIRS AND ESTIMATES.**

PAYMENT METHOD
CREDIT CARD INFORMATION
<input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA <input type="checkbox"/> DISCOVER <input type="checkbox"/> AMERICAN EXPRESS
CARD #:
EXPIRATION DATE: ____/____/____ 3 OR 4 DIGIT SEC. CODE: _____
NAME ON CARD
BILLING ADDRESS
SIGNATURE:

**WARRANTY REPAIRS:**

**ALL WATCHES UNDER WARRANTY MUST INCLUDE:**  
 1) A WARRANTY CARD OR BOOKLET STAMPED BY THE SHOP WHICH SOLD THE WATCH WITH WATCH MODEL OR REF #, SERIAL # IF ANY AND DATE OF SALE AND A COPY OF YOUR SALE TRANSACTION / RECEIPT.  
 2) IF YOU DON'T HAVE A VALID WARRANTY CARD AND PROOF OF PURCHASE WHICH INCLUDES THE NAME OF THE STORE, DATE OF PURCHASE, THE WATCH MODEL AND SERIAL NUMBER, WARRANTY WILL BE VOID

**ESTIMATE ONLY FEES: (Waived if repair is accepted)**

Simple quartz watches	\$15 + \$25.00 shipping
Quartz chronographs	\$35 + \$25.00 shipping
Mechanical watches	\$45 + \$25.00 shipping
Mechanical chronographs	\$65 + \$25.00 shipping

**SHIPPING INSTRUCTIONS:**

We recommend that you wrap your watch with bubble wrap and send it via an traceable carrier, such as UPS, FedEx or USPS insured mail. If you have a metal bracelet, make sure you protect it from contacting the watch case to avoid possible damage in transit. **DO NOT SHIP YOUR WATCH IN AN ENVELOP.**

If our have questions, please contact our Customer Service at (402) 405-0788 or (402) 557-0533 or (402) 430-6140 **Please allow 5-10 days for the repair estimate to be completed and 8-12 weeks for all repair depending on parts availability. Complete overhaul on all timepieces come with a 2-year warranty.**

**DID YOU...**

- . Remember to enclose your watch
- . Include one form per watch
- . Enclose a copy of your proof or purchase(s) if under warranty?
- . Enclose full payment information