

DKSH Luxury & Lifestyle North America Inc
 4703 Prescott Ave. Ste. B
 LINCOLN, NE 68506
 609-750-8800 - Fax: 402-939-0899

Date: _____

**THIS WATCH RETURN FORM MUST BE INCLUDED
 WITH YOUR WATCH WHEN SENDING IT IN FOR REPAIR.
 - ONE FORM PER WATCH -**

RETURN INFORMATION: PLEASE PRINT CLEARLY

CUSTOMER FIRST NAME: _____ LAST NAME: _____ DATE: _____
 COMPANY NAME: _____
 ADDRESS: _____ APT / SUITE# _____
 CITY: _____ STATE: _____ ZIP: _____ COUNTRY: _____
 TEL-1 (HOME) #: _____ TEL-2 (WORK): _____ TEL-3 (CELL): _____
 EMAIL: _____ FAX# _____

REPAIR INFORMATION:

IS THE WATCH RUNNING: YES NO IS THE WATCH UNDER WARRANTY : YES NO
 WATCH MODEL # _____ WATCH SERIAL #: _____
 DESCRIBE YOUR WATCH PROBLEM / REPAIRS REQUESTED: _____

CUSTOMER PAYMENT INFORMATION:

CREDIT CARD INFORMATION MUST BE FILLED FOR ALL REPAIRS AND ESTIMATES.

PAYMENT METHOD
CREDIT CARD INFORMATION
SELECT: <input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA <input type="checkbox"/> DISCOVER <input type="checkbox"/> AMERICAN EXPRESS
CARD #:
EXPIRATION DATE: ____/____/____ 3 OR 4 DIGIT SEC. CODE: _____
NAME ON CARD
BILLING ADDRESS
SIGNATURE:

WARRANTY REPAIRS:

- ALL WATCHES UNDER WARRANTY MUST INCLUDE:**
- 1) THE ORIGINAL WARRANTY CARD STAMPED BY THE SHOP WHICH SOLD THE WATCH. THE WATCH MODEL NUMBER, SERIAL NUMBER AND DATE OF SALE MUST BE FILLED. FAILURE TO PROVIDE THAT DOCUMENT WILL VOID ALL WARRANTY COVERAGE FROM THE FACTORY.**
 - 2) IF YOUR WARRANTY CARD IS BLANK, THE FACTORY WILL NOT HONOR IT. IF YOU ONLY HAVE A RECEIPT FROM ONE OF OUR AUTHORIZED RESELLER, CONTACT THEM AND TRY TO OBTAIN THE ORIGINAL WARRANTY CARD, FULLY FILLED. RECEIPTS FROM NON AUTHORIZED RESELLERS WILL NOT BE TAKEN INTO CONSIDERATION.**

ESTIMATE FEES: (Waived if repair is accepted)

- Simple quartz watches \$15 + \$20.00 shipping
- Quartz chronographs \$35 + \$20.00 shipping
- Mechanical watches \$45 + \$20.00 shipping
- Mechanical chronographs \$65 + \$20.00 shipping

SHIPPING INSTRUCTIONS:

We recommend that you wrap your watch with bubble wrap and send it via an insured traceable carrier, such as UPS, FedEx or USPS insured mail. If you have a metal bracelet, make sure you protect it from contacting the watch case to avoid possible damage in transit. - Do NOT send the original box.

If we have questions, please contact our Customer Service at 609-750-8800
Please allow 5-10 days for an estimate on your watch and 8 to 12 weeks for all repair depending on parts availability. Complete overhaul on all timepieces come with a 1-year warranty. Partial repairs come with a 6-month warranty.

DID YOU...

- . Remember to enclose your watch
- . Include one form per watch
- . Enclose a copy of your proof or purchase(s) if under warranty?
- . Enclose full payment information